

FIRST LOOK

Photography by Mike Newman

Be their guest



In addition to state-of-the-art technology, hospital president Mark Valentine touts the design innovations incorporated in Plano's newest medical facility.

If you are ever admitted into The Heart Hospital Baylor Plano – the area's first and only freestanding, full-service hospital for heart and vascular care – you will not be a patient, you will be a guest. In keeping with the hospital's commitment to hotel-like services, patients are called guests and here's why.

Guest suites have floor-to-ceiling windows, wood laminate floors, comfortable furniture, and a separate living area for family to stay overnight, similar to a hotel suite. Guest suites also have a flat-screen TV, a personal safe, and the option to order room service dining online.

"As a heart hospital, all of our focus is on providing a full continuum of care for heart and vascular disease in a setting that provides five-star service," said Mark Vantine, president of The Heart Hospital Baylor Plano.

The facility's bow-tie shaped design with curved hallways allows nurses to see every guest suite. Separate guest and public hallways let guests walk at their own pace out of the flow of visitors.

And unlike a typical hospital where patients are wheeled from room to room for tests, The Heart Hospital's design allows guests to stay in their suite for most services. In fact, each suite converts into an intensive-care-unit environment if a guest's condition warrants such a change.

The Heart Hospital provides a range of inpatient and outpatient services from cardiac catheterization, open heart surgery, peripheral angiography, electrophysiology testing, and advanced ultrasounds, to wellness and prevention services. Imaging technology like the 64-slice CT scanner provides fast medical diagnosis, too.

Located at 1100 Allied Dr., The Heart Hospital sits on the campus of Baylor Regional Medical Center at Plano. For more information, visit www.BaylorHealth.com. – Britney Porter

